

## Nirmal Bang Equities Private Limited Data for month ending Aug 2024

| Sr.No | Received From           | Carried<br>forward<br>from | Received during the month | Total<br>Pending | Resolved | Pending at the end of the month** |                                      | Average resolution time^(in |
|-------|-------------------------|----------------------------|---------------------------|------------------|----------|-----------------------------------|--------------------------------------|-----------------------------|
|       |                         |                            |                           |                  |          | Pending for less than 3 months    | Pending for<br>more than<br>3 months |                             |
| 1     | Directly from investors | 0                          | 0                         | 0                | 0        | 0                                 | 0                                    | 0                           |
| 2     | SEBI(SCORES)            | 0                          | 0                         | 0                | 0        | 0                                 | 0                                    | 0                           |
| 3     | Stock Exchanges         | 0                          | 0                         | 0                | 0        | 0                                 | 0                                    | 0                           |
| 4     | Other Sources(if any)   | 0                          | 0                         | 0                | 0        | 0                                 | 0                                    | 0                           |
|       | Grand Total             | 0                          | 0                         | 0                | 0        | 0                                 | 0                                    | 0                           |

## **Trend of Monthly Disposal of Complaints**

|       | Withting Disposal of Con | Carried  |          |           |           |
|-------|--------------------------|----------|----------|-----------|-----------|
|       |                          | forward  |          |           |           |
| Sr No | Month                    | from     | Received | Resolved* | Pending** |
|       |                          | previous |          |           |           |
|       |                          | month    |          |           |           |
| 1     | Dec-21                   | 0        | 0        | 0         | 0         |
| 2     | Jan-22                   | 0        | 0        | 0         | 0         |
| 3     | Feb-22                   | 0        | 0        | 0         | 0         |
| 4     | Mar-22                   | 0        | 0        | 0         | 0         |
| 5     | Apr-22                   | 0        | 0        | 0         | 0         |
| 6     | May-22                   | 0        | 0        | 0         | 0         |
| 7     | Jun-22                   | 0        | 0        | 0         | 0         |
| 8     | Jul-22                   | 0        | 0        | 0         | 0         |
| 9     | Aug-22                   | 0        | 0        | 0         | 0         |
| 10    | Sep-22                   | 0        | 0        | 0         | 0         |
| 11    | Oct-22                   | 0        | 0        | 0         | 0         |
| 12    | Nov-22                   | 0        | 0        | 0         | 0         |
| 13    | Dec-22                   | 0        | 0        | 0         | 0         |
| 14    | Jan-23                   | 0        | 0        | 0         | 0         |
| 15    | Feb-23                   | 0        | 0        | 0         | 0         |
| 16    | Mar-23                   | 0        | 0        | 0         | 0         |
| 17    | Apr-23                   | 0        | 0        | 0         | 0         |
| 18    | May-23                   | 0        | 0        | 0         | 0         |
| 19    | Jun-23                   | 0        | 0        | 0         | 0         |
| 20    | Jul-23                   | 0        | 0        | 0         | 0         |
| 21    | Aug-23                   | 0        | 0        | 0         | 0         |
| 22    | Sep-23                   | 0        | 0        | 0         | 0         |
| 23    | Oct-23                   | 0        | 0        | 0         | 0         |
| 24    | Nov-23                   | 0        | 0        | 0         | 0         |



| 25 | Dec-23      | 0 | 0 | 0 | 0 |
|----|-------------|---|---|---|---|
| 26 | Jan-24      | 0 | 0 | 0 | 0 |
| 27 | Feb-24      | 0 | 0 | 0 | 0 |
| 28 | Mar-24      | 0 | 0 | 0 | 0 |
| 29 | Apr-24      | 0 | 0 | 0 | 0 |
| 30 | May-24      | 0 | 0 | 0 | 0 |
| 31 | Jun-24      | 0 | 0 | 0 | 0 |
| 32 | Jul-24      | 0 | 0 | 0 | 0 |
| 32 | Aug-24      | 0 | 0 | 0 | 0 |
|    | Grand Total | 0 | 0 | 0 | 0 |

<sup>\*</sup> Includes complaints of previous months resolved in the current month.

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## **Trend of Annual Disposal of Complaints**

| Sr No | Year        | Carried<br>forward<br>from<br>previous | Received<br>during the<br>year | Resolved<br>during the<br>year | Pending at<br>the end of<br>the year |
|-------|-------------|----------------------------------------|--------------------------------|--------------------------------|--------------------------------------|
|       |             | year                                   | , cai                          | , cui                          | cine year                            |
| 1     | 2017-18     | 0                                      | 0                              | 0                              | 0                                    |
| 2     | 2018-19     | 0                                      | 0                              | 0                              | 0                                    |
| 3     | 2019-20     | 0                                      | 0                              | 0                              | 0                                    |
| 4     | 2020-21     | 0                                      | 0                              | 0                              | 0                                    |
| 5     | 2021-22     | 0                                      | 0                              | 0                              | 0                                    |
| 6     | 2022-23     | 0                                      | 0                              | 0                              | 0                                    |
| 7     | 2023-24     | 0                                      | 0                              | 0                              | 0                                    |
| 8     | 2024-25*    | 0                                      | 0                              | 0                              | 0                                    |
|       | Grand Total | 0                                      | 0                              | 0                              | 0                                    |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.

<sup>\*\*</sup> Including total complaints pending as on the last day of the month.